

ACHIEVE ACADEMIC SUCCESS WITH FIRST DAY® DELIVERY

To enhance your learning experience and simplify access to the right materials for your class, your course materials have been integrated directly into your course.

ACCESSING COURSEWARE MATERIAL WITHIN YOUR COURSE

Access your courseware materials right within your course, using the Course Materials link or a publisher-specific link.

For questions on where the material is located, contact your professor.

3 EASY STEPS TO ACCESS YOUR eBook

1. Log in to your course
2. Select the Course Materials Link
3. Begin accessing your materials

FIRST DAY® TROUBLESHOOTING & CUSTOMER CARE

Please use the following steps if you are experiencing trouble getting into your course.

1. Troubleshooting:

- **Popup Blockers**

Popup blockers must be turned off within your browser. tinyurl.com/FD-PopUpBlockers

- **Cache and Cookies**

Delete cached files: tinyurl.com/FD-Cache

Enable cookies: tinyurl.com/FD-EnableCookies

2. Accessing your eBook (YUZU) Content:

Students that have previously obtained their eBook (only), but cannot access it through the LMS can access their eBook by logging in here: [Sign In to Access Your eBook \(YUZU\) Content](#)

3. Customer Care:

Students that are experiencing issues, can't access their account or have questions can receive Support via:

Web: customer-care.bncollege.com

Toll Free: 1-844-9-EBOOKS (1-844-932-6657)

Email: bookstorecustomer-care@bncollege.com